



3,000 GOOD THINGS PODCAST GUIDE

USE THIS GUIDE DURING SUPERVISION, TEAM MEETINGS OR TRAININGS, TO BUILD YOUR TEAM'S KNOWLEDGE ABOUT PCSAO'S SHARED PRACTICE MODEL: PACT

Episode 15: Defining Success in Child Welfare and Using Praise Effectively

In this episode of 3,000 Good Things, hosts Mike and Ashley discuss measuring success in child welfare and the impact of praise. They explore with their guest, Christy, how success can be defined in various ways, emphasizing the significance of small wins. Christy shares real-life examples of how she measures success with families, highlighting the need for a supportive approach that recognizes progress, no matter how small. The conversation also touches on the balance between praise and motivation, encouraging caseworkers to be mindful of their interactions with families.

PACT PROFILE: PRAISING

Finding actions or decisions a person has made, which you can genuinely commend and honor.

TEAM DISCUSSION:

- Caseworkers, thinking of your current cases, are there families that could use more motivation through praise? Can you think of genuine examples that you could highlight to show their progress and serve as encouragement?
- Can you think of a time that you overpraised a person/family and what was the result?
- Supervisors, how can you use praise impactfully to support and strengthen your team?

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[PACT BEHAVIORAL RESEARCH BRIEF](#)

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**Do you have a success story
you want to share?
Reach out to Ashley Roy at
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You can access this week's episode through the PACT LAB Weekly Update email or on Spotify at 3,000 Good Things. While you're there, like and subscribe to help us share the great work being done by amazing caseworkers and supervisors like you!