



# 3,000 GOOD THINGS PODCAST GUIDE

USE THIS GUIDE DURING SUPERVISION, TEAM MEETINGS OR TRAININGS, TO BUILD YOUR TEAM'S KNOWLEDGE ABOUT PCSAO'S SHARED PRACTICE MODEL: PACT

## **EPISODE 14: Building Community through Observation and Action.**

In this conversation, Mike and Ashley talk with Brittany, a family peer mentor, discussing the importance of community support for families navigating the child welfare system. Brittany shares her experiences in creating support groups for families in various situations, for those with open cases, closed cases and for those who have not been able to reunify. The discussion emphasizes the significance of listening, observing, and collaborating with families and the need for a safe space to connect and support one another. Brittany's personal journey and motivation to help others shine through as she reflects on the impact of community in fostering resilience and healing.

### **PACT PROFILE: OBSERVING**

Viewing a situation with focus, intention & purpose.

### **TEAM DISCUSSION:**

- Caseworkers, when observing what a family or individual needs, how can you invite others into the solution to help foster community to meet that need long term? Can you think of a specific case you have now that you can invite others into for long term support?
- Supervisors, when thinking about your current team, what messages are being sent based on their behaviors and what opportunities do you have to adjust your supervision approach to meet their needs differently and not be their sole source of feedback and guidance allowing community within the organization?

**CLICK TO LEARN MORE ABOUT PACT HERE:**

[OVERVIEW OF THE PACT MODEL](#)

[PACT BEHAVIORAL RESEARCH BRIEF](#)

[PACT 7 GUIDING PRINCIPLES](#)



**Do you have a success story  
you want to share?  
Reach out to Ashley Roy at  
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*You can access this week's episode through the PACT LAB Weekly Update email or on Spotify at 3,000 Good Things. While you're there, like and subscribe to help us share the great work being done by amazing caseworkers and supervisors like you!*